

Resource Connection Wins Award



NEW YORK - The Resource Connection of Middleton, Mass., has won the Bell Atlantic Supplier Excellence Award for outstanding customer service.

The Resource Connection, a women-owned staffing service firm specializing in both temporary and temp-to-hire placement, is among five winners selected out of some 6,500 Bell Atlantic suppliers.

The Resource Connection recruits, screens and evaluates candidates for Bell Atlantic Information Services to fill both short- and long-term positions.

The Resource Connection co-owners, Chief Executive Officer Sallyann Tomarchio, and President Janet Santa Anna accepted the award at the company's office in Middleton. Bell Atlantic Information Services Vice President of Human Resources Howard Hayman presented the award. "Our suppliers play a vital role in Bell Atlantic's mission to care for our customers, anticipate their needs and provide them with outstanding service," said Hayman.

"The Resource Connection provides us with quality candidates when we need them, helping us to better serve our customers. Bell Atlantic's Supplier Excellence Awards program enables us to recognize such companies for their dedication to excellence."

"Providing excellent customer service starts with understanding the needs of both our customers and our candidates," said Janet Santa Anna, President of The Resource Connection. "It is an honor to be recognized by Bell Atlantic for what we consider to be the core of our business success."

Suppliers are judged on key performance attributes - including quality, responsiveness, delivery and customer satisfaction - for the products and services they provide for Bell Atlantic.

The annual Supplier Excellence Awards program enables Bell Atlantic to thank the winners publicly for their hard work and dedication to excellence, which helps Bell Atlantic maintain its position as a market leader. In addition, the award encourages other suppliers to raise their level of performance.

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